

Abstract

Friday, 09 September 2016

Title: Conducting Business Differently: **Neoteric Disruption using Operational Intelligence™**

Abstract: The most common key challenges facing Executive Teams and Boards from business in the Ageing Care and Health Industry are:

- Staff, Capability Development and ageing workforce demographics.
- Ever increasing costs from every direction from a diminishing bucket with holes! A Budget that never has enough!!
 - Agile, flexible and exponentially growing customer demands and behaviours.
 - Compliance and Quality, where's the happy medium.
 - Huge growth in demand for services from ageing demographics and diversity
 - Technology, in a traditionally resistive industry

The Our People Group engage with service providers to deliver simple solutions.

Including:

- ✓ Medication and HACC
- ✓ Geographic and rural diversity
- ✓ Increased compliance
- ✓ Eliminate the mundane and focus on the customer
 - ✓ Increased customer expectations
- ✓ Expectation of higher quality, lower budget
 - ✓ Require technology, but no budget!

A workshop and presentation to embrace different thinking in a seamless, simple and intelligent way using a completely inclusive automated 'end to end' system that facilitates the process of capability development and prioritises relationships, outcomes and continuity. See technology become your friend.

Technology to transform your business!

- Using Analytics, Automation and Artificial Intelligence to get your business closer to your staff and your customers.
 - Save significant business cost, eliminate waste, grow your business reputation.
- Data to Reporting to Analysis to ACTION to ***drive a genuine Customer Directed Model in the Ageing, Care and Health Industry.***